

DIRECTORATE GENERAL CIVIL AVIATION ADMINISTRATION

APPROVED BY

.....
DIRECTOR GENERAL
CAA



SPECIFICATION

FOR LICENSE No 23/05.01.2023

FOR AVIATION TRAINING CENTER

“WINDROSE TRAINING ACADEMY” Ltd

Training courses	Type	Code	Abbreviation
1. Airport Customer Services with a smile	basic	WR01B	MGT GEN
	advanced	WR01A	MGT GEN
2. Airport Ground Handling Services - module-based training program: <ul style="list-style-type: none"> ➤ Ground administration and supervision ➤ Passenger service ➤ Baggage handling ➤ Cargo and mail services ➤ Ground handling service on the apron ➤ Ground handling service ➤ Fuel and oil service ➤ Aircraft technical services ➤ Flight operations and crew administration ➤ Ground transport ➤ Catering 	basic	WR02B	ACS GND
	advanced	WR02A	ACS GND
	recurrent	WR02RC	ACS GND
	refresher	WR02RF	ACS GND
3. Airport Master Plan	basic	WR03B	MGT GEN
	advanced	WR03A	MGT GEN
4. Aviation English	basic	WR04B	MGT GEN

	advanced	WR04A	MGT GEN
	recurrent	WR04RC	MGT GEN
	refresher	WR04RF	MGT GEN
5. Aviation Marketing	basic	WR05B	MGT GEN
	advanced	WR05A	MGT GEN
6. Aviation Safety	basic	WR06B	ACS OTH
	advanced	WR06A	ACS OTH
	recurrent	WR06RC	ACS OTH
	refresher	WR06RF	ACS OTH
7. Communication skills	basic	WR07B	MGT GEN
	advanced	WR07A	MGT GEN
8. Crosscultural differences	basic	WR08B	MGT GEN
	advanced	WR08A	MGT GEN
9. Dangerous Goods Regulations	basic	WR09B	MGT DNG AIR
	advanced	WR09A	MGT DNG AIR
	recurrent	WR09RC	MGT DNG AIR
	refresher	WR09RF	MGT DNG AIR
10. Human factor in aviation for leaders	basic	WR10B	ACS OTH
	advanced	WR10A	ACS OTH
	recurrent	WR10RC	ACS OTH
	refresher	WR10RF	ACS OTH
11. Human factor in aviation	basic	WR11B	ACS OTH
	advanced	WR11A	ACS OTH
	recurrent	WR11RC	ACS OTH
	refresher	WR11RF	ACS OTH
12. International business etiquette	basic	WR12B	MGT GEN
	advanced	WR12A	MGT GEN
13. Introduction to an airport	basic	WR13B	ACS OTH
	advanced	WR13A	ACS OTH

14. Leadership for aviation managers	basic	WR14B	MGT GEN
	advanced	WR14A	MGT GEN
15. Project management in aviation	basic	WR15B	MGT GEN
	advanced	WR15A	MGT GEN
16. Train the trainer	basic	WR16B	MGT GEN
	advanced	WR16A	MGT GEN
17. Competency-based HR Management model at airports	basic	WR17B	MGT GEN
	advanced	WR17A	MGT GEN
18. Marshalling and engine start-up	basic	WR18B	ACS OTH
	advanced	WR18A	ACS OTH
	recurrent	WR18RC	ACS OTH
	refresher	WR18RF	ACS OTH
19. Competency-based approach to training process in the aviation industry	basic	WR19B	MGT GEN
	advanced	WR19A	MGT GEN
20. Fatigue, stress and burnout management in the aviation industry	basic	WR20B	ACS OTH
	advanced	WR20A	ACS OTH
21. Emergency and rescue activities at the airport	basic	WR21B	ACS OTH
	advanced	WR21A	ACS OTH
	recurrent	WR21RC	ACS OTH
	refresher	WR21RF	ACS OTH
22. Safety Management System	basic	WR22B	ACS OTH
	advanced	WR22A	ACS OTH
	recurrent	WR22RC	ACS OTH
	refresher	WR22RF	ACS OTH
23. Aviation English – upgrade from level 4 to level 5	basic	WR23B	MGT GEN
	advanced	WR23A	MGT GEN
	recurrent	WR23RC	MGT GEN
	refresher	WR23RF	MGT GEN
24. Module 1B – Awareness (Cybersecurity)	initial	WR-1B-AVSEC	MGT SEC

	recurrent	WR-1B-AVSEC	MGT SEC
25. Module 16 – Instructor	initial	WR-16-AVSEC	MGT SEC
	recurrent	WR-16R-AVSEC	MGT SEC
26. Module 2 – Basic	initial	WR-2-AVSEC	MGT SEC
	recurrent	WR-2R-AVSEC	MGT SEC
27. ORAT module training	basic	WR24B	ACS OTH
	recurrent	WR24RC	ACS OTH
28. Women leadership Psychological issues.	basic	WR25B	MGT GEN
	recurrent	WR25RC	MGT GEN
29. Quality as a key element of aviation life support.	basic	WR26B	ACS OTH
	recurrent	WR26RC	ACS OTH
30. Airport Customer Care. How to build powerful system?	basic	WR27B	MGT GEN
	recurrent	WR27RC	MGT GEN

Prepared by

Krasimira Karadzova

Aviation Training Center Manager

